





PRE-VISIT

BOOKING AND SECURING YOUR SCHOOL TRIP

Simply contact our events team to **check availability** and to book your adventure. To do this you can either request a quote online at www.goape.co.uk/groups/schools or call the team direct on **01284 852229**.

When you book with us, you will receive a personal events coordinator who will help you plan the perfect adventure for you and your tribe.

To secure your place, we require a **25% deposit** and full payment **10 working days** before your event.

If your event is within 10 working days of booking, then full payment will be required.

MAKING CHANGES TO YOUR EVENT

We are happy to accommodate up to **three changes** to your event up to 10 working days before your event once your booking has been secured.

Please note changes to numbers may affect the activity you are able to participate in.

OUR CANCELLATION POLICY

In the event you wish to cancel the booking, you must confirm in writing to the Go Ape education team via schools@goape.co.uk

Unfortunately, verbal cancellations will not be accepted.

The following cancellation charges apply:

28 days + = 25% (the deposit), 14-28 days = 50%, 1-14 days = 100%.

RISK ASSESSMENT

You can find our Risk Assessment forms online at https://goape.co.uk/about/terms.

We recommend you look at these immediately after you book your adventure and send them to your required team.

You can check to see if the site you are visiting is LOtC accredited via the below websites.

http://lotcqualitybadge.org.uk/search

http://kaddi.com/

LEARNING OUTSIDE THE CLASSROOM (LOTC)— CERTIFICATES

LOtC accreditation represents the approval of the Council of Learning Outside The Classroom.

To find out more about this accreditation visit http://lotcqualitybadge.org.uk/

This is currently awarded on 7 Tree Top Junior sites with ongoing assessments within the 2018/2019 period being made for our remaining sites.

Accredited sites currently include; Alexandra Palace, Battersea Park, Chessington World of Adventures, Crawley, Dalby Forest, Delamere, Forest of Dean, Normanby Hall, Temple Newsam and Thetford.

We recommend you look at these immediately after you book your adventure and send them to your required team.

You can check to see if the site you are visiting is LOtC accredited via the below websites.

http://lotcqualitybadge.org.uk/search

http://kaddi.com/

WHEN DO SCHOOL RATES APPLY?

School rates apply Monday – Friday term time only.

DO YOU HAVE HOME SCHOOLING RATES?

Yes, our Home Schooling rates are the same as the Schools rate and apply Monday – Friday within term time.

Some of our sites support Home Education only days. Please ask our Education team for more information.

PRE-VISIT

DO YOU OFFER ANY LEARNING RESOURCES?

We have a range of classroom resources that support KS1 and KS2 National Curriculum. These are available to download for free.

Simply visit **www.goape.co.uk/learning-resources** to see our range of Maths, Science and English documents created with the help of practising teachers.

We recommend you look at these after your book your trip and **select and print** the resources you would like your class to complete on the day.

Please note we are unable to print your learning resources on the day therefore please do this prior to your arrival.

ARRIVING ON TIME AND FINDING US

We're a pretty relaxed bunch at Go Ape, but it's really important you **arrive on time** for the start of your session or you could miss your slot in the trees. We recommend arriving **at least 15 minutes** prior to your allotted start time.

Please check your route before you head out so there's no chance of being late and missing your slot. Do note if you are late, we can't guarantee we will have space for you to take part in your activity that day.

If you are running late for your session, please try to call us as soon as possible on **01284 852229**. Alternatively, you can contact your event's organiser directly.



This gives you and your tribe enough time to book in at the Cabin and learn the ropes before your adventure begins without any stress or disappointment.

Please note that woodlands don't stick to postcode boundaries so please don't rely on your SatNav to get you to us. 'Old-fashioned' maps and our directions (available via our website https://goape.co.uk/days-out) will bring you right to our door, if followed correctly.

Upon arrival, please head to the cabin where you will be greeted by a member of the team who will book you in accordingly.

PARKING

Parking charges are implemented by the forest owners and not by Go Ape, therefore parking charges may apply. **Charges will vary** depending on which location you visit, so please make sure you have **plenty of change**.

You can arrange your parking in advance with your events coordinator. If pre-paid parking is detailed in your quote, then your parking vouchers will be sent separately. Each site is different. Your events coordinator will help advise.

Parking is available at all locations, except Battersea Park.

Some sites may have restricted access for coaches due to their location, please speak to your coordinator for more information.

Some sites, such as Alexandra Palace, Battersea Palace and Cockfosters can be accessed by public transport. Please speak to your coordinator for more information.

BEHAVIOUR

Whilst we encourage fun, please note that if students are misbehaving then our site staff have the right to remove participants from the activity.

WHAT TO WEAR

Go Ape is an outdoor activity, so we suggest you wear something you don't mind getting grubby, and of course, dress for the weather!

No open-toed or slip-on footwear is permitted on the courses. Please wear secure closed-toe footwear with a good grip. We recommend ankle-supporting shoes such as trainers.

Some people like to wear gloves, especially if it's cold. You can buy these in advance with your event coordinator or if you forget they are available on the day in the cabin for £3.50.

Long hair has to be tied back, waists covered, and body piercings removed or taped over as the participants will be wearing harnesses.

Please note there are no changing facilities at any of our Go Ape Forest adventures.

If you are attending Nets Kingdom, please be aware if it is raining you may need a spare set of clothing.

VALUABLES

We do not recommend that you bring valuables with you, such as laptops, as leaving these in your vehicles will be at your own risk. We are however able to store small personal items, such as watches, phones, wallets and keys in our onsite cabin. The cabin is attended at all times by a Go Ape member of staff.

Please note that valuables are still **left at your own risk** and there are limited spaces in the cabin.







POST-VISIT

How to utilize your school trip.

CLASS PHOTO

We like to celebrate success, so if our team took a photo of your class on the day, we will share this with you post-visit.

We suggest displaying it in your classroom alongside your class certificate.

POST-TRIP ACTIVITIES

We encourage learning pupil engagement both before and after a trip to Go Ape. This helps to encourage development within the class and increase the value of the trip.

You can do this in many ways, however here are a few suggestions:

- If you used our free learning resources during the trip, compile and share the findings.
- Ask your class to describe what the experience meant to them. This could be anything from how they overcame a fear to what it felt like taking part in the activities as a team on the day.

 Discuss the trip in your school newsletters, it's a great way to showcase learning experiences. At Go Ape, we welcome all feedback from your trip and would love to hear from you. You can share your experience with your events coordinator or with us and the rest of our digital jungle via Facebook, Twitter, Instagram and Linked In.

Simply tag us with @GoApeTribe #GoApeTribe

BOOK YOUR NEXT VISIT

Whilst your adventure is fresh in your memory, why not call your events coordinator and book your next trip with us.

We are able to book dates up to a year in advance and your coordinator is on hand to discuss options with you. Simply call them direct or via **01284 852229** to discuss.

Dates are subject to availability, book now to avoid disappointment.

REFERRAL

If you loved your visit to Go Ape, share your experience with a friend, co-worker or a member of your family.







FAQS

ARE THERE WATER STATIONS ON SITE?

We have water stations available at certain points on the Tree Top Adventure course and in the Nets Kingdom area.

Please speak to a member of staff at your location for more information on water stations as locations vary depending on site.

HOW LONG WILL IT TAKE TO COMPLETE?

Please allow the following times to complete the different activities:

TREE TOP JUNIOR TREE TOP ADVENTURE		1 HOUR PER GROUP 2.5-3 HOURS PER GROUP
FOREST SEGWAY		1 HOUR PER GROUP
NETS KINGDOM		2 HOURS PER GROUP
PARK ADVENTURE	LEVEL 1	1 HOUR PER GROUP
	LEVEL 2	1.5 HOURS PER GROUP
	LEVEL 3	2-3 HOURS PER GROUP

DO I NEED TO BRING ANYTHING WITH ME?

We'll provide all the equipment necessary for you to take part. All you need to do is ensure you're wearing suitable clothing and footwear to take part. Please see 'what to wear' for more information.

We also recommend a pair of gloves for comfort whilst holding onto the ropes. You can buy these in advance with your event coordinator or if you forget they are available on the day in the cabin for £3.

DO YOU PROVIDE GIFT BAGS?

Yes, please speak to your events coordinator to buy your gift bags in advance. Gift bags are £5 each and can include a yo-yo, pencil, colouring pencils, monkey mask and a medal.

Alternatively, you can speak to your events coordinator and buy additional individual items in advance. Such as keyrings for £1 or gloves for £3.50.

DO YOU HAVE A GIFT SHOP?

Whilst we don't have a 'gift shop' you can purchase a selection Go Ape merchandise from the cabin after your adventure. Your tribe can choose from t-shirts, jumpers, gloves, lanyards and keyrings.

Prices range from £1 for a keyring to £35 for an adult jumper.

Simply visit the cabin on site for more information or you can buy these in advance with your events coordinator.

DO YOU OFFER ANY LEARNING RESOURCES?

We have a range of classroom resources that support KS1 and KS2 National Curriculum. These are available to download for free. Simply visit goape.co.uk/learning-resources to see our range of Maths, Science and English documents created with the help of practising teachers.

We recommend you look at these after your book your trip and select and print the resources you would like your tribe to complete on the day.

Please note we are unable to print your learning resources on the day therefore please do this prior to your arrival.

WHERE CAN I FIND YOUR RISK ASSESSMENT FORMS?

You can find our Risk Assessment forms online at https://goape.co.uk/about/terms.

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WHAT SIZE OF GROUPS CAN YOU ACCOMMODATE?

We can accommodate group sizes from 10-250 people. Multi activities apply to larger groups to maximise time at site.

Speak to your events coordinator for more information.

DO YOU HAVE SET PACKAGE OPTIONS?

We don't have set package options as we tailor the day to you and your needs.

Speak to your events coordinator for more information.

FURTHER INFORMATION

If you have any additional questions, please call your events coordinator directly.

Alternatively, please visit goape.co.uk for more information.







Tree Top Junior

RESTRICTIONS

MINIMUM AGE: **ALL AGES**

MINIMUM HEIGHT: 1M (3FT 3")

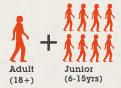
MAXIMUM WEIGHT: 20.5 STONE (130KG)

SUPERVISION RATIOS



Junior under 6yrs (over 1m)

Adults must participate and we recommend 1 to 1 on first visit.



Adults can supervise from the ground or up on the course, 16-17 year olds do not need supervision but cannot sign for under 16s.

Tree Top Adventure

RESTRICTIONS

MINIMUM AGE: **10 YEARS**

MINIMUM HEIGHT: 1.4M (4FT 7")

MAXIMUM WEIGHT: 20.5 STONE (130KG)

SUPERVISION RATIOS



Adults must supervise from up on the course. 16 & 17 year olds can supervise themselves but not others. Participation ratios vary at: Battersea Park

Nets Kingdom

RESTRICTIONS

MINIMUM AGE: 1 YEAR

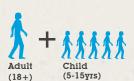
MINIMUM WEIGHT: 20.5 STONE (130KG)

SUPERVISION RATIOS



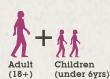
(18+)(1-4 yrs)

Adults must participate in the trees to supervise

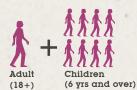


Adults can supervise from the ground or in the trees.

SUPERVISION RATIOS



Adults must participate and we recommend 1 to 1 on first visit.



Adults can supervise from the ground or up on the course. 16-17 year olds do not need supervision but cannot sign for under 16s.

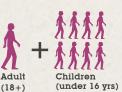
LEVEL 2 RESTRICTIONS

MINIMUM AGE: **ALL AGES**

1.2M (3FT 9")

MINIMUM HEIGHT: MAXIMUM WEIGHT: 20.5 STONE (130KG)

SUPERVISION RATIOS



Adults can supervise from the ground or up on the course. 16-17 year olds do not need supervision but cannot sign for under 16s.

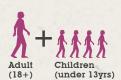
LEVEL 3 RESTRICTIONS

MINIMUM AGE: **ALL AGES**

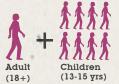
1.4M (4FT 6")

MINIMUM HEIGHT: MAXIMUM WEIGHT: 20.5 STONE (130KG)

SUPERVISION RATIOS



Adults must participate.



Adults can supervise from the ground or up on the course. 16-17 year olds do not need supervision but cannot sign for under 16s.

Forest Segway

RESTRICTIONS

MINIMUM AGE: ALL AGES

MINIMUM WEIGHT: 7 STONE (45KG)

MAXIMUM WEIGHT: 19.5 STONE (125KG)

SUPERVISION RATIOS



Adult (18 +,

(under 15yrs, under 125kg) over 45kg)

16 & 17 year olds can supervise themselves but not others.

